1	MARY ANN SMITH Deputy Commissioner SEAN M. ROONEY Assistant Chief Counsel			
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3	JUDY L. HARTLEY (State Bar No. 110628)  Senior Counsel			
4	Department of Business Oversight 320 West 4 <sup>th</sup> Street, Ste. 750 Los Angeles, California 90013-2344 Telephone: (213) 576-7604			
5	Los Angeles, California 90013-2344 Telephone: (213) 576-7604			
6	Facsimile: (213) 576-7181			
7	Attorneys for Complainant			
8	BEFORE THE DEPARTMENT OF BUSINESS OVERSIGHT			
9	OF THE STATE OF CALIFORNIA			
10				
11	In the Matter of:	)		
12	THE COMMISSIONER OF BUSINESS	) CRMLA LICENSE NO.: 4130296		
13	OVERSIGHT,	) CONSENT ORDER		
14	Complainant,	)		
15	v.	)		
16	SKYLINE FINANCIAL CORP.,	) )		
17	Respondent.	)		
18	respondent.	)		
19		)		
20	This Consent Order (Consent Order) is entered into by and between the Commissioner of			
21	Business Oversight (Commissioner) and Skyline Financial Corp. (Skyline) (collectively the parties),			
22	and is made with respect to the following facts:			
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24	Re	ecitals		
25		anding, duly formed and existing pursuant to the		
26	laws of the State of California, and authorized to	conduct business in California.		
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В.	Skyline is a residential mortgage lender licensed by the Commission	er pursuant to the
California Res	idential Mortgage Lending Act (CRMLA)(Fin.Code § 50000 et seq.)	. Skyline has its
principal place	e of business located at 27001 Agoura Road, Suite 350, Calabasas, Ca	alifornia 91301.
Skyline curren	tly has 57 branch office locations under its CRMLA license located i	n California, and
other states. S	kyline employs mortgage loan originators in its CRMLA business. S	Skyline has been
approved to do	business under its CRMLA licenses under the names Elite Lending,	Madison
Lending Group	o, Madison Mortgage Lending, Manhattan Correspondent Lending, N	lew Leaf
Affinity, New	Leaf Direct, New Leaf Lending, New Leaf Wholesale, Rancho Finan	icial, SFC
Financial Netw	vork, and Skyline Home Loans.	

- C. Skyline is also licensed by the Commissioner as a finance lender and broker pursuant to the California Finance Lenders Law (CFLL) (Fin. Code § 22000 et seq.). Skyline has its principal place of business under the CFLL also located at 27001 Agoura Road, Suite 350, Calabasas, California 91301. Skyline has two branch office locations under its CFLL license. Skyline has been approved to do business under its CFLL license under the names Elite Lending, Madison Lending Group, Madison Mortgage Lending, Manhattan Correspondent Lending, New Leaf Affinity, New Leaf Direct, New Leaf Lending, New Leaf Wholesale, Rancho Financial, SFC Financial Network, and Skyline Home Loans.
- D. The Department of Business Oversight (Department), through the Commissioner, has jurisdiction over the licensing and regulation of persons and entities engaged in the business of lending and/or servicing pursuant to the CRMLA and lending and brokering pursuant to the CFLL, including mortgage loan originators.
- E. William Dallas is the president of Skyline, and, as such, is authorized to enter into this Consent Order on behalf of Skyline.
- F. During a regulatory examination of Skyline commenced in 2013, the Commissioner discovered that Skyline had (i) overcharged borrowers for third party appraisal fees in violation of Financial Code section 50203, and (ii) engaged in the business of servicing residential mortgage loans without proper licensure in violation of Financial Code section 50002.

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G It is the intention and desire of the parties to resolve this matter without the necessity of a hearing and/or other litigation.

NOW, THEREFORE, in consideration of the foregoing, and the terms and conditions set forth herein, the parties agree as follows:

## II

## **Terms and Conditions**

- 1. Purpose. This Consent Order is intended to resolve the findings of the 2013 regulatory examination of Skyline described in paragraph F. above in a manner that avoids the expense of a hearing, and possible further court proceedings, is in the public interest, protects consumers, and is consistent with the purposes, policies, and provisions of the CRMLA.
- 2. Finality of Consent Order. Skyline agrees to comply with this Consent Order and stipulates this Consent Order is hereby deemed final.
- Final Order to Discontinue Violations: In accordance with Financial Code section 3. 50321, Skyline stipulates that it is ordered to immediately discontinue charging borrowers third party appraisal fees in excess of the amount(s) allowed under Financial Code section 50203, subdivision (a)(1).
- 4. Administrative Penalty. Skyline agrees to pay an administrative penalty in the amount of \$350,000.00 upon execution of this Consent Order. The payment shall be made by cashiers' check payable to the Department of Business Oversight and shall be sent to the Department, attention, Accounting-Litigation, 1515 K Street, Suite 200, Sacramento, CA 95814-4052.
- 5. Waiver of Hearing Rights. Skyline acknowledges that the Commissioner is ready, willing, and able to proceed with the filing of an administrative enforcement action on the charges contained in this Consent Order. Skyline hereby waives the right to any hearings, and to any reconsideration, appeal, or other right to review which may be afforded pursuant to the CRMLA, the California Administrative Procedure Act, the California Code of Civil Procedure, or any other provision of law. Skyline further expressly waives any requirement for the filing of an Accusation

pursuant to Government Code section 11415.60, subdivision (b). By waiving such rights, Skyline effectively consents to this Consent Order and Order to Discontinue Violations becoming final.

- 6. <u>Policies and Procedures</u>: The Commissioner hereby acknowledges that Skyline has submitted information demonstrating that it has adopted policies and procedures addressing the issues described in paragraph F. above.
- 7. CPA Audit January 1, 2010 through June 30, 2014. Skyline agrees to have its January 1, 2010 through June 30, 2014 self-audit of third party appraisal fee charges on all California loans conducted anew by and through an independent certified public accountant (reaudit). Skyline, by and through its CPA, shall submit to the Commissioner the results of the re-audit (re-audit report) within 90 days of the date of execution of this Consent Order. The re-audit report shall include at a minimum, the total number of loans made during this period, the number of loans with appraisal fee overcharges, and for each loan, the report shall list the borrower loan number, name, address, loan amount, loan date, interest rate, appraisal fee charged, actual appraisal fee, overcharge amount (if applicable), date of refund (if applicable), proof of refund (if applicable), and whether the overcharge was previously reported in the self-audit. Skyline further agrees that it shall pay an administrative penalty to the Commissioner, upon submission of the re-audit report, equal to \$120.00 for each appraisal fee overcharge discovered during the re-audit that (i) was not previously reported in the self-audit, and (ii) was not refunded to the borrower within 30 days of loan funding.
- 8. <u>CPA Audit July 1, 2014 through June 30, 2017</u>. Skyline agrees to conduct an audit of third party appraisal fee charges on all California loans for the period July 1, 2014 through June 30, 2017 by and through an independent certified public accountant (audit). Skyline, by and through its CPA, shall submit to the Commissioner the results of the audit (audit report) within 180 days of the completion of the date of execution of this Consent Order. The audit report shall include the same information required in the re-audit report described in paragraph 7 above, except as to whether the overcharge was previously reported in the self-audit. Skyline further agrees that it shall pay an administrative penalty to the Commissioner, upon submission of the audit report, equal to \$120.00 for each appraisal fee overcharge discovered during the audit that was not refunded to the borrower within 30 days of loan funding.

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- 9. CPA Quarterly Audits – July 1, 2017 through June 30, 2018. Skyline also agrees to conduct quarterly audits of third party appraisal fee charges on all California loans originated during the quarter, by and through an independent certified public accountant, for a period of one year to commence on July 1, 2017 (quarterly audits). Skyline, by and through its CPA, shall submit to the Commissioner the results of the quarterly audits (quarterly audit report) within 60 days of the completion of the quarter. The quarterly audit reports shall include the same information required in the re-audit report described in paragraph 7 above, except whether the overcharge was previously reported in the self-audit. Skyline further agrees that it shall pay an administrative penalty to the Commissioner, upon submission of the quarterly audit report, equal to \$120.00 for each appraisal fee overcharge discovered during the quarterly audit(s) that was not refunded to the borrower within 30 days of loan funding.
- 10. Payment of Refunds: Borrower refunds made pursuant to paragraphs 7-9 shall include interest at the rate of 10 percent per annum from the date of loan funding, and shall be mailed to the last known address of each borrower prior to submission of the applicable report to the Commissioner.
- 11. Prior Refunds. Skyline has made refunds for the excessive appraisal fees found during its self-audit for loans originated between November 1, 2010 and June 30, 2014.
- 12. Outstanding Refunds. Skyline shall be responsible for ensuring that any outstanding refund payment owed to any borrower identified in the CPA audits described in paragraphs 7-9 above shall be escheated to the State of California pursuant to the provisions of the California Unclaimed Property Law (Code Civ. Proc., § 1500 et seq.).
- 13. Amended Annual Reports. Skyline agrees to submit to the Commissioner Amended Reports of Principal Amounts of Loans Originated and Aggregate Amount of Loans Serviced for the calendar years 2014, 2015 and 2016 within 30 days of execution of this Consent Order.
- Servicing Authority. The Commissioner hereby acknowledges that the mortgage loan 14. servicer application filed by Skyline on or about June 10, 2014 is ready to be approved, and the

Commissioner hereby agrees to approve Skyline's residential mortgage loan servicer application within five days of execution of this Consent Order.

- 15. Effect of Consent Order on License. In consideration of the information provided to the Commissioner by Skyline as described in paragraph 6 above and Skyline's agreement to the entry of this Consent Order and payment of penalties as provided for in paragraphs 2-4 above, the Commissioner hereby agrees that, except as otherwise set forth in this Consent Order, she shall not suspend and/or revoke the residential mortgage lender licenses or finance lender/broker license of Skyline. Accordingly, this Consent Order does not affect the licensing status of Skyline.
- 16. <u>Information Willfully Withheld</u>. This Consent Order may be revoked and the Commissioner may pursue any and all remedies available under law against Skyline if the Commissioner later discovers that Skyline knowingly or willfully withheld information used for and relied upon in this Consent Order.
- 17. Failure to Comply with Consent Order. Skyline agrees that if it fails to comply with the terms of this Consent Order within five days after written notice of demand, the Commissioner may, in addition to all other available remedies under the CRMLA and CFLL, summarily suspend the CRMLA and CFLL licenses of Skyline until Skyline is in compliance. Skyline waives any notice and hearing rights to contest such summary suspensions which may be afforded under the CRMLA, the CFLL, the California Administrative Procedure Act, the California Code of Civil Procedure, or any other provision of law in connection therewith.
- 18. <u>Binding.</u> This Consent Order is binding on all heirs, assigns, and/or successors in interest.
- 19. <u>Third Party Actions.</u> This Consent Order does not create any private rights or remedies against Skyline, create any liability for Skyline or limit defenses of Skyline for any person or entity not a party to this Consent Order.
- 20. <u>Full and Final Settlement.</u> The parties hereby acknowledge and agree that this Consent Order is intended to constitute a full, final, and complete resolution of the findings of the 2013 regulatory examination described in paragraph F. above, up to and including through the date of execution of this Consent Order, and that no further proceedings or actions will be brought by the

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Commissioner in connection with these matters either under the CRMLA, CFLL, or any other provision of law, excepting therefrom any proceeding to enforce compliance with the terms of this Consent Order.

- 21. Commissioner's Duties: The parties acknowledge and agree that nothing contained in this Consent Order shall operate to limit the Commissioner's ability to assist any other agency (city, county, state or federal) with any prosecution, administrative, civil or criminal, brought by any such agency against Skyline or any other person based upon any of the activities alleged in these matters or otherwise.
- 22. Independent Legal Advice. Each of the parties represents, warrants, and agrees that it has received independent advice from its attorney(s) and/or representatives with respect to the advisability of executing this Consent Order.
- 23. Reliance. Each of the parties represents, warrants, and agrees that in executing this Consent Order it has relied solely on the statements set forth herein and the advice of its own counsel and/or representative. Each of the parties further represents, warrants, and agrees that in executing this Consent Order it has placed no reliance on any statement, representation, or promise of any other party, or any other person or entity not expressly set forth herein, or upon the failure of any party or any other person or entity to make any statement, representation or disclosure of anything whatsoever. The parties have included this clause: (1) to preclude any claim that any party was in any way fraudulently induced to execute this Consent Order, and (2) to preclude the introduction of parol evidence to vary, interpret, supplement, or contradict the terms of this Consent Order.
- 24. Full Integration. This Consent Order is the final written expression and the complete and exclusive statement of all the agreements, conditions, promises, representations, and covenants between the parties with respect to the subject matter hereof, and supersedes all prior or contemporaneous agreements, negotiations, representations, understandings, and discussions between and among the parties, their respective representatives, and any other person or entity, with respect to the subject matter covered hereby.
- 25. No Presumption from Drafting. In that the parties have had the opportunity to draft, review and edit the language of this Consent Order, no presumption for or against any party arising

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out of drafting all or any part of this Consent Order will be applied in any action relating to,				
connected to, or involving this Consent Order. Accordingly, the parties waive the benefit of Civil				
Code section 1654 and any successor or amended statute, providing that in cases of uncertainty,				
language of a contract should be interpreted most strongly against the party who caused the				
uncertainty to exist.				
26. <u>Waiver, Modification, and Qualified Integration.</u> The waiver of any provision of this				
Consent Order shall not operate to waive any other provision set forth herein. No waiver,				
amendment, or modification of this Consent Order shall be valid or binding to any extent unless it is				
in writing and signed by all of the parties affected by it.				
27. <u>Headings and Governing Law.</u> The headings to the paragraphs of this Consent Order				

28. Effective Date. This Consent Order shall not become effective until signed and delivered by all parties.

accordance with and governed by California law.

interpretation of the provisions hereof. This Consent Order shall be construed and enforced in

are inserted for convenience only and will not be deemed a part hereof or affect the construction or

- 29. <u>Counterparts.</u> This Consent Order may be executed in one or more separate counterparts, each of which when so executed, shall be deemed an original. Such counterparts shall together constitute a single document.
  - 30. Notice. Any notice required under this Consent Order shall be addressed as follows:

To Skyline Financial Corp.: Daniella Casseres, Esq. Offit Kurman 535 5th Avenue, Suite2545 New York, New York 10017 dcasseres@offitkurman.com

To the Commissioner: Judy L. Hartley, Esq. Senior Counsel

Department of Business Oversight 320 W. 4<sup>th</sup> Street, Suite 750

Los Angeles, California 90013-2344

judy.hartley@dbo.ca.gov

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2	31. <u>Public Record.</u> Skyline acknowledges that this Consent Order is a public record	
3	32. <u>Settlement Authority</u> . Each signatory hereto covenants that he/she possesses al	
4	necessary capacity and authority to sign and enter into this Consent Order.	
5 6	Dated: JAN LYNN OWEN Commissioner of Business Oversight	
7		
8	By MARY ANN SMITH	
9	Deputy Commissioner	
10	Dated: 8/1/17 SKYLINE FINANCIAL CORP.	
11		
12 13	By WILLIAM DALLAS, President	
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15	APPROVED AS TO FORM:	
16	OFFIT KURMAN	
17		
18	By	
19	SKYLINE FINANCIAL CORP.	
20		
21	Commissioner of Business Oversight	
22	By	
23	JUDY L. HARTLEY, ESQ.	
24	Senior Counsel	
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